

Managed Planet is dedicated to providing useful IT management solutions. As a direct by-product of this dedication, we believe that the experiences of our clients are the most relevant and important components of our sales communication efforts. Therefore each of our case studies are derived from actual current clients who have agreed to be a reference for Managed Planet products, and their use.

Customer: SPSS

Contact: Shawn Puckett (Please contact Managed Planet to arrange a call.)

Managed Planet Products Implemented:

Data Translation Services (DTS), Executive Report Pack, Report Club (ERP), Database Doctor (DD)

Business Goals: Directly Import OEM system manufacturer asset and warranty information using the data pump

Case: Eliminate the need, management, and process for a second, non-LDMS based asset database using the Managed Planet Data Translation Services Extension.

Date: Septemeber 15th, 2006

Dialogue between Managed Planet and Shawn Pucket at SPSS.

Q: How long have you been dealing with Managed Planet?

A: 6 months

Q: What Managed Planet Extensions do you have installed?

A: Data Translation Services, Executive Report Pack/Report Club, & Database Doctor.

Q: How responsive is Managed Planet?

A: "They are nothing but accomdating". Shawn deals directly with a developer.

Q: Do the modules do what they are supposed to do?

A: "Data Translation Services has many uses because it interfaces with anything". "It doesn't look like a fast car, it is a fast car". "There is absolutely no way the company could function without DTS"

Q: Does Managed Planet offer valuable ideas on how to integrate?

A: Data Translation Services has lot of defaults and is highly focused on inventory. SPSS installed it themselves – there is no need to bring Managed Planet in.

Q: What would you do differently if you could?

A: Had LanDesk for 2 years. If he could have done it differently he would have installed Managed Planet at the same time.

Q: What impressed you most about dealing with Managed Planet?

A: They are flexible and eager.

Q: How did you first hear about Managed Planet?

A: From a reseller – DPI Brian Milovac

Q: Did Managed Planet do the install alone or did you need a LANDesk rep or vendor as well?

A: Shawn did the installation of Managed Planet Software. It is very easy to understand and install.

Additional Comments from Mr. Puckett:

He would not recommend LANDesk without Managed Planet.

He has worked with the Managed Planet developer and feels they are amazing.

Managed Planet interfaces with their HR System – it creates an inactive directory for employees leaving their company and identi?es to them who to remove from their system(s).

He suggested we obtain the 60 day evaluation of the Managed Planet modules.

Managed Planet is a very flexible product and he could not live without Data Translation Services.

The products made his life easier and when we explained why we were looking at it, he responded by saying "No brainer – buy it!"

For More Information about Managed Planet Products Please visit www.managedplanet.com or call 1-866-4-ADD-ONS.